



Clean Sweep

Our Values- Integrity, Dedication, Innovation, Quality, Teamwork

**Corporate Services
Management**

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The Atlanta Airport Terminal Corporation's Executive Director, Kim Vagher, Recognizes Cleaner Martha Davies



Martha Davies

This past July a Delta passenger took the time to send a note to Kim Vagher. The letter stated:

"I'm so happy to have reached you so that I might commend your employee , Ms. Martha Davies, badge #..... On July 1 I th we awaited our flight on Delta from Atlanta to Norfolk. I noticed a lady kneeling on the floor, reaching beneath a seat, wiping every surface (metal and vinyl) with a damp cloth. She

was thorough, steady and swift. I asked if someone had spilled something. She simply, politely replied that this was how she cleaned . I commented that she was the finest example of cleaning "entrepreneur" I had ever seen: alert, professional and determined to do the job in the best possible way. She happens to be from Liberia, a nation close o my heart . I can only say, she is living ambassador for that nation and for the Atlanta Airport as well." Sincerely- CJ, Fort Myers, FL

Bert Fitts, the owner of CSM, promptly prepared a cash award for Ms. Davies and thanked Mr. Vagher for passing along the note of recognition from the passenger. Mr. Fitts also acknowledged the kind words from Mr. Vagher when he stated his "sincere appreciation" for the "CSM Team." Ms. Davies is an outstanding example of CSM's mission and values.

Eric Vinson Leads Business Development at CSM!

Eric Vinson is CSM's Executive Vice President. He brings a dynamic skill set to Corporate Services Management. His enthusiasm, positive attitude and relationship building abilities continue to open up doors of opportunity for CSM. Eric is a graduate of Princeton University's Woodrow Wilson School of Public and International Affairs. He also has a Juris Doctorate from the Law School at Georgetown University. His unique background and experiences led him to work as a securities litigator and regulatory prosecutor for the New York Stock Exchange and the Commodity Futures Trading Commission. His close friendship with the late tennis great Arthur Ashe Jr. included co-founding the Amistad Press along with Ed Lewis (Chairman of Essence Publications).



Eric Vinson,
Executive Vice President of
Corporate Services Management

Mr. Vinson moved to Atlanta last year along with his wife Rhetta, his sons, one is a junior in high school and the other a freshman at Howard University, and his daughter who is in her junior year at Princeton University. Eric Vinson will be featured in the next newsletter of the International Facility Management Association. For more information and to share business opportunities please contact Mr. Vinson at evinson@csmamerica.com.

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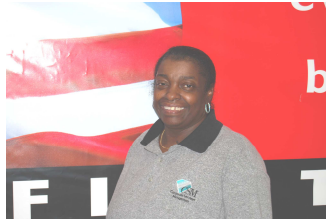


Employees of the Month

**Hartsfield– Jackson
Airport (AATC)**

August

- Logan Locke
- Leonard Walker
- Lance Norris
- Vanessa Watts



Brenda Flanagan, A CSM
Coca-Cola Company–
Employee of the Month

September

- Gladys Wright
- Dan Smith
- Gabriel Dennis
- Larry Smith

Bombardier

July

- Montell Johnson

**The Coca-Cola
Company**

- Brenda Flanagan
- Gail Williams
- Nathaniel Ridley



Gail Williams, A CSM
Coca– Cola Company–
Employee of the Month

Turner (TBS)

July

- Torah Smith (1st shift)
- Tramaine Lewis (2nd shift)
- Bertha Cobb (3rd shift)

August

- Olivia Amanquah (1st shift)
- Jesse Smith (2nd shift)
- Jamon Everett (3rd shift)



Montell Johnson, A CSM
Bombardier Employee of the
Month



Nathaniel Ridley, A CSM
Coca-Cola Employee of the
Month

Perfect Attendance Spotlight

Bombardier

- Sydney Turner

The Coca-Cola Company

- Elizabeth Allen
- Jessie Arnold
- Aviles Andres
- Dwayne Battle
- Yvette Banks
- Gwendolyn Boddie
- Marta Cortez
- Shalonda Daniel
- Betty Davis
- Dwayne Edwards
- Doretha Green
- Sonya Grubbs
- James Hall
- Regina Hawkins
- Brenda Holt
- Marshall Holloway
- Walter Hood
- Hubert Kilgore
- Renee James
- Ursella Jenkins
- Beverly Johnson
- Brenda Johnson
- Jermaine Johnson
- Patricia Johnson
- David Kidd
- Kadiatu Khannu
- Annie Little
- Jean McEachin
- Henry Miller
- Lloyd Mitchell
- Elizabeth Palmer
- Barbara Pass

Quiz–Do You Know?

What type of quiz do CSM Employees have to pass upon being hired? Be the first to provide the correct answer to your Site Manager.



Jefferson Carter and Ann Robinson learn CPR while Ms. Bennett monitors

Safety Training at The Turner Broadcasting Company

All CSM sites are required to provide safety training once a month. On Thursday, September 11th, CSM employees at Turner Broadcasting participated in a demonstration for CPR during the monthly safety training meeting. Elaine Bennett from Eyes On Health in Atlanta provided helpful information on how to save lives using a defibrillator, CPR

and an EPI pen. Ms. Bennett also briefly discussed the importance of protecting against blood borne pathogens. If you would like more information about Eyes on Health CPR please visit their website www.eyesonhealthcpr.com.



Ms. Bennett demonstrates how to use a defibrillator with the help of CSM Employees Latashia Brooks and Jefferson Carter.

Perfect Attendance Spotlight

The Coca-Cola Company

Nancy Payton
Orlinda Pullen
Nathaniel Ridley
Christopher Surry
Quinton Turner
Tosha Whitaker
Linda Woods

Hartsfield Jackson Airport (AATC) Concourse E

Saba Abdela
Clinton Clarke
Etrenne Cleridor
Gabriel Dennis
Abraham Figuero
Alfred Hazel
Thomas Hobson
Forouzondeh Keshavarz
Miata Phillips
Kevin Pilgram
Ann Regis
Sherry Richardson
Dan Smith

Hartsfield Jackson Airport (AATC) Concourse E

Larry Smith
Ergin Thomas
Ashenafe Truneh
Leonard Walker
Gladys Wright

The Turner Broadcasting Company

Deborah Allen
Tiffany Baker
Carolyn Crumbley
Catherine Davis
Darryl Gilmer
Ronald Johnson
Mary Little
Jacquelyn Martin
Robert McCollum
Rashida Muhammad
John Parks
Jesse Smith
Tora Smith
Mollie Wilson
Sabrina Woods



Safety Corner– Blood-Borne Pathogens

Use “universal precautions” when you are exposed to blood or other bodily fluids in the work environment. Doing so means that you assume all bodily fluids are infectious and take the necessary protective measures. It is extremely important to use personal protective equipment and work practice controls to protect yourself from blood-borne pathogens.



Policy Spotlight–No Substance Use or Abuse

It is the position of CSM that the consumption of alcoholic beverages and use of illegal drugs by employees on duty and/or on customer /client premises provides for an unsafe and undesirable work environment.

Employees possessing, using or under the influence of alcohol or illegal drugs on company or client premises will be subject to immediate termination.

CSM reserves the right to conduct random drug testing of all staff members when the safety and health of employees, or of our clients, may be in question.



Our mission is to provide a quality cleaning service that surpasses all competitors while delivering a pristine working environment.

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Corporate Services Management’s Summer Internship Program 2008

CSM launched a summer internship initiative in 2008. Our first interns were Jocelyn Johnson, a dental hygiene major at Clayton State University and Noelle Vinson a religion major at Princeton University. Jocelyn stated that working in a corporate environment taught her a lot about “working with different types of people and helped her to become more efficient with



Jocelyn Johnson (CSM Headquarters)

filing, auditing, inventory, and answering phones in a professional manner.”

Noelle says she “learned the importance of organization for individuals in companies. Since the whole organization has to work together, each person has to be organized and the entire office needs to be organized so that the business can run smoothly.” After her summer internship Noelle went to



Noelle Vinson
Paris France

Europe. She is pictured on the right in Paris, France at the Arc de Triomphe.

