



# Clean Sweep

Our Values– Integrity, Dedication, Innovation, Quality & Teamwork

Corporate Services  
Management

Volume 2, Issue II  
October 2009

## E Concourse 15th Anniversary Celebration September 24, 2009



(L-R) Ben DeCosta,  
Mrs. Valerie Jackson, C.T. Martin  
(Atlanta City Councilmen),

The Department of Aviation and TBI Management hosted a celebration for E concourse's 15th anniversary. E- concourse opened in September 1994. CSM has been the only cleaning company on concourse E since the first day of its grand opening. It was attended by Ben DeCosta- Hartsfield-Jackson General Manager, Valerie Jackson- Atlanta's former First Lady, Stephen Kremer- US Customs and Border Protection's Port Director, Karen Ellis- Hartsfield-Jackson's Customer Service Manager. From CSM the attendees were Bert Fitts, Eric Vinson, Paula Roberts, and Shirley Echols.



(L-R) Ben DeCosta, Hartsfield Jackson International Airport General Manager; Stephen Kramer, US Customs & Border Protection's Port Director



(L-R) Bert Fitts, CEO CSM; Eric Vinson CSM Executive Vice President; Karen Ellis, AATC Customer Service Manager

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## CSM Employees At TBS Step Up To Help Flood Victims

CSM employees donated canned goods, cases of water, clothes and school supplies for families affected by the recent flood. The canned goods and cases of water were taken to Hosea Feed the Hungry and the clothes and school supplies were donated to a local church in Atlanta, GA .



(pictured left to right Robert McCollum and Jeffery Lawrence)



**Employees of the Month**

**Hartsfield-Jackson Airport (AATC) Concourse E**

July

Valerie Smith  
Ketarious Trimble  
Ergin Thomas  
Annie Moss

August

Michael Brown  
Derrick Rogers  
Alonzo Adams  
Jahmel Bell

September

Alfred Hazel  
Patria Burley  
Rickey Barkely

**Bombardier**

August

Wanda Simalton

September

Christa Tyler

**Turner (TBS)**

August & September

Tiffany Barber  
Ann Robinson  
Bertha Cobb  
John Davis



Christa Tyler,  
CSM/Bombardier  
Employee of the  
Month



Wanda Simalton,  
CSM/Bombardier  
Employee of the  
Month

**"Ability is what you're capable of doing. Motivation determines what you do. Attitude determines how well you do it."**

**-Lou Holtz**

**Perfect Attendance Spotlight**

**Hartsfield-Jackson Airport (AATC) Concourse E**

Saba Abdela  
Christinah Balogun  
Goita Barke  
Rickey Barkley  
Nadim Bayor  
Jahmel Bell  
Michael Brown  
Ronald Brown  
Zachery Buford  
Barbara Burney-Wright  
Rueben Burt  
Jerome Cadet  
Linda Chapman  
Clinton Clarke  
Gabriel Dennis  
Anthony Farley  
Douglas Felder  
Abraham Figuero  
Melvin Frizzell  
Rodney Gamble  
Alfred Hazel  
Kenneth Hicks  
Pa Hre  
Charles Jones  
Forouzandeh Keshavarz  
Leatrice Kilgore  
Moe Kyaw  
Sharon Laye  
Tiunte Little  
Shannon Montgomery  
Annie Moss  
Ka Myar  
Zung Nawn  
Cecil Norwood  
Monica Oliver  
Janet Paul  
Habiba Quarizada

Nar Rai  
Ann Regis  
Sherry Richardson  
Derrick Rogers  
Anthony Saintil  
Benjamin Sims  
Yam Siwakoti  
Aaron Smith  
Dan Smith  
Larry Smith  
Jeffery Sullivan  
Ergin Thomas  
Timothy Upshaw  
Leroy Walker  
Randy Walton  
Mario Webb  
Mamie Weh  
Gladys Wright

**Bombardier**  
Tammie Smallwood  
Sydney Turner

**The Delta Crown Rooms**  
Abi Adhikari  
Stanley Grimsley  
Tha Bae Kaw  
Melissa Ross

**Turner Broadcasting**  
Ronald Johnson  
Mary Little  
Robert McCollum  
John Parks  
Sabrina Woods  
Deborah Fortson  
Deborah Allen  
Olivia Amanquah  
Margrette Bell  
Milton Harris

**Attendance Spotlight  
Cont...**

**Turner Broadcasting**

- Bertha Cobb
- Carolyn Crumbley
- Catherine Davis
- John Davis
- Natisha Engles
- Erica Golphin
- Edgar Hall
- Eva Harden
- Michelle Hicks



**Administrative Assistant  
Appreciation Spa Day**

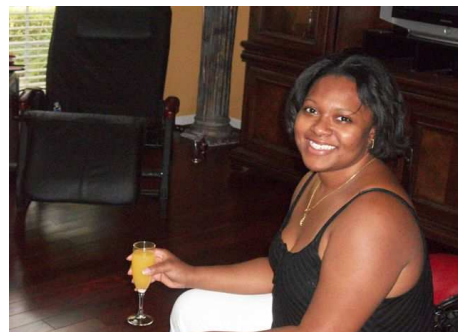
CSM observed Administrative Day on September 26, 2009. The honorees enjoyed a pampered day of facials, full body massages, and great food. Many thanks to Paula Roberts for hosting the event and to Mr. Fitts for sponsoring it.



Serita Whiting  
Administrative Assistant  
CSM at TBS



Lea Atkins and Irene Hunt



Irene Hunt,  
Administrative Assistant  
CSM at AATC

**CSM at TBS Managers and  
Supervisors Enjoyed Lunch at  
Carrabba's on August 22nd**



Left to Right- Teceia Roper, Serita Whiting, Deborah Allen, Jacquelyn Martin, Martha Jenkins, Deborah Cooper, Catherine Davis, Brenda Johnson, Marjorie Lemons, Bonnie Davis, and Carolyn Hill

**CSM Employees Assist in Cleaning  
Up After a Fire in the 1020  
Canteen at TBS**

Jefferson Carter (left) and Tora Smith (right)





## Safety Corner– Rules & Procedures

- Treated dust mops are stored in a covered metal container
- Make sure all electrical equipment is “off”
- Unplug cords carefully– do not pull on electrical cords
- Do not step or trip on vacuum electrical cords



## Policy Spotlight–Unexcused Absences



An unexcused absence is a failure to report to work on the day scheduled without prior day (s) permission from your immediate supervisor. An employee who is judged by management to exhibit a pattern of absenteeism that is disruptive to employee morale or to the satisfactory performance of business operations is subject to disciplinary action, including termination.

Our mission is to provide a quality cleaning service that surpasses all competitors while delivering a pristine working environment.

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## **CSM Employees at AATC Receive Recognition From Passengers**



Left to Right Clinton Clark and Dan Smith

Both employees received monetary tips from passengers while cleaning the restrooms on concourse E. Mr. Clark received \$100 and Mr. Smith received \$20. They were both doing such an excellent job at cleaning in a professional manner that the passengers were blown away by the service our employees were rendering.

